Infosys Helix

PROVIDER LIFECYCLE MANAGEMENT PLATFORM

Infosys®
Navigate your next

Physicians are experiencing high levels of burnout keeping up with the bureaucratic documentation requirements. Our survey indicate providers are looking for less touch and more self-service tools that would help them be successful in delivering services to their patients.

Payers offer limited options to Providers towards improving the experiences and that's largely due to use of legacy and point solutions managing provider lifecycle. The broken journey is causing longer duration to onboard, missing providers in the directory, prior authorization taking longer time to decision, finding the right specialist to referral and claim payments.
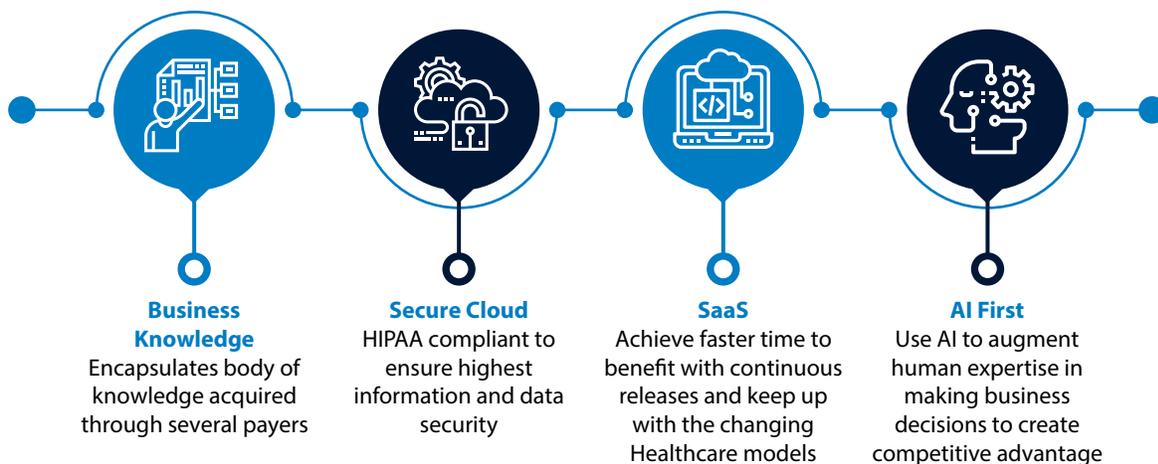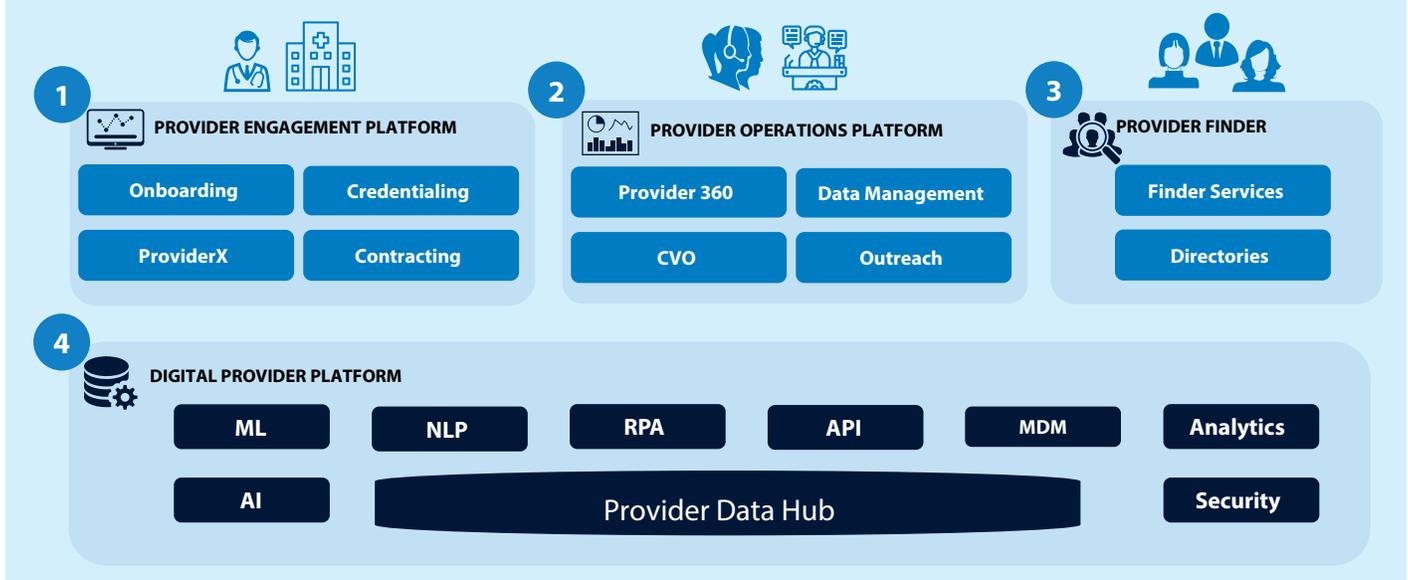
Overview

Infosys Provider Lifecycle Management Platform is comprehensive end-to-end provider network management software delivering provider recruitment, online application, credentialing, contracting, provider data management and provider finder services. Infosys Provider Lifecycle Management Platform will help build trust with your providers and transform your provider relationship from being a participant to an advocate.
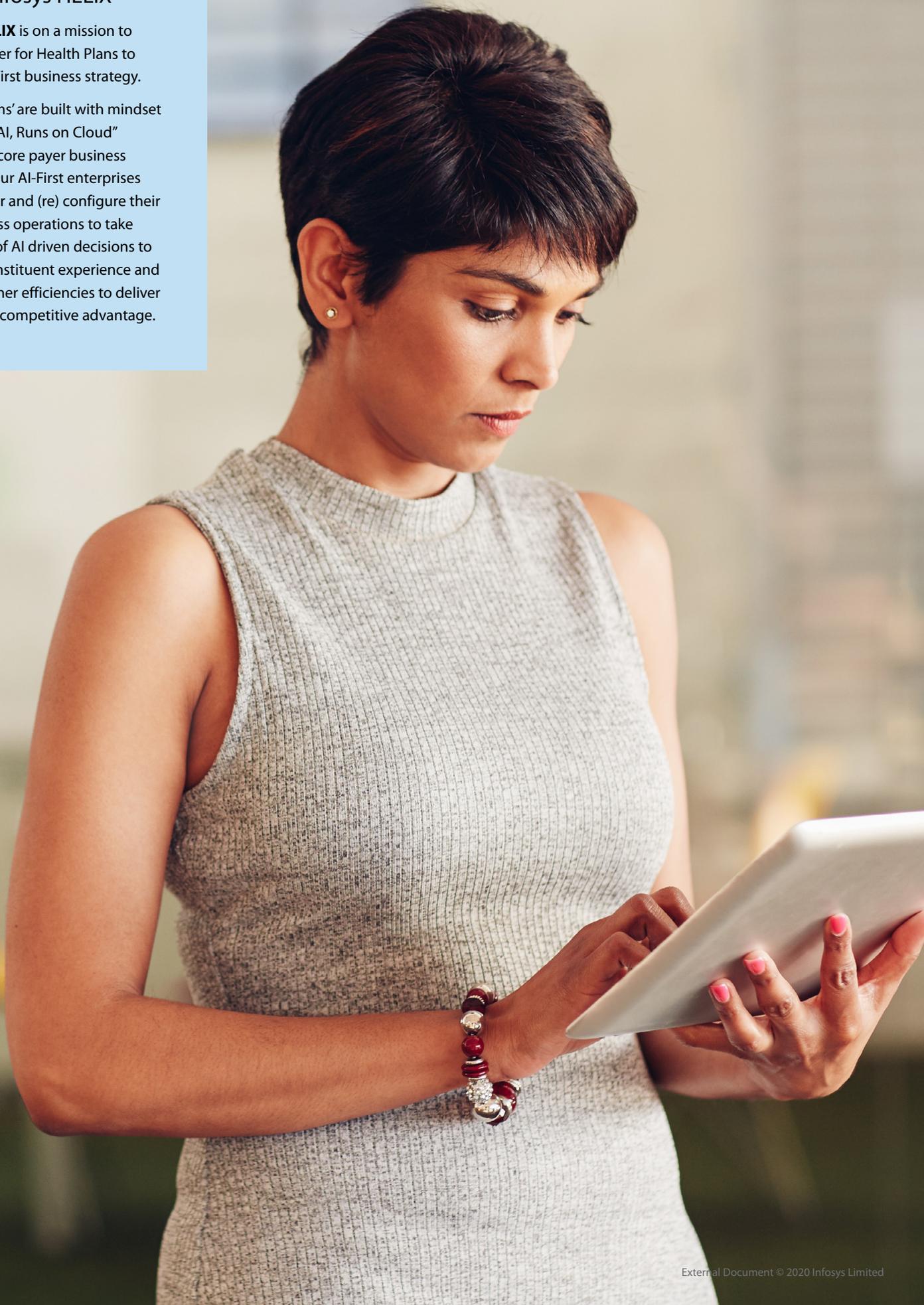
Business Benefits

- **On-board providers in four weeks** through digital contracting, automated credentialing

- **Optimize and automate Provider data management** through embedded AI & ML

- **Improve Provider experience** by helping providers become successful through Dr AI and various decision support tools

1 PROVIDER ENGAGEMENT PLATFORM

| Onboarding | Credentialing |
| ProviderX | Contracting |

2 PROVIDER OPERATIONS PLATFORM

| Provider 360 | Data Management |
| CVO | Outreach |

3 PROVIDER FINDER

| Finder Services |
| Directories |

4 DIGITAL PROVIDER PLATFORM

| ML | NLP | RPA | API | MDM | Analytics |

| AI | Provider Data Hub | Security |

Business Knowledge
Encapsulates body of knowledge acquired through several payers

Secure Cloud
HIPAA compliant to ensure highest information and data security

SaaS
Achieve faster time to benefit with continuous releases and keep up with the changing Healthcare models

AI First
Use AI to augment human expertise in making business decisions to create competitive advantage

About Infosys HELIX

Infosys HELIX is on a mission to make it easier for Health Plans to achieve AI-First business strategy.

Our Platforms' are built with mindset of "Built on AI, Runs on Cloud" addressing core payer business functions. Our AI-First enterprises (re) engineer and (re) configure their core business operations to take advantage of AI driven decisions to improve constituent experience and achieve higher efficiencies to deliver and sustain competitive advantage.

For more information, contact askus@infosys.com

Infosys
Navigate your next

Infosys.com | NYSE: INFY

Stay Connected